PTO/SB/21 (09-04)

Moder the Paperwork Reduction Act of 1995		U.S.	Patent and Ti	rademark Office	U.S. DEPARTMENT OF COMMERCE	
19	. no person	Application Number	10/025,58		II displays a valle ONIB Collifor Helinber.	
TRANSMITTAL FORM		Filing Date	December	December 18, 2001		
		First Named Inventor	John Thompson			
		Art Unit	3623			
(to be used for all correspondence after initial filing)		Examiner Name	Krisciunas, Linda Mary			
Total Number of Pages in This Submission	12	Attorney Docket Number	26961.11			
ENCLOSURES (Check all that apply)						
Fee Transmittal Form Fee Attached		Orawing(s)		App. of A	eal Communication to Board opeals and Interferences	
Amendment/Reply  After Final  Affidavits/declaration(s)  Extension of Time Request  Express Abandonment Request  Information Disclosure Statement		Petition Petition to Convert to a Provisional Application Power of Attorney, Revocation Change of Correspondence A Ferminal Disclaimer Request for Refund CD, Number of CD(s) Landscape Table on CE	Address	Prop	•	
Certified Copy of Priority Document(s)  Reply to Missing Parts/ Incomplete Application Reply to Missing Parts under 37 CFR 1.52 or 1.53	Remar	<u>ks</u>				
SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT						
Firm Name Haynes and Boone, LLP						
Signature / / /						
Printed name Andrew S. Ehmke						
Date September 26, 2006			Reg. No.	50,271		
CERTIFICATE OF TRANSMISSION/MAILING  I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Board of Patent Appeals and Interferences, United States Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below: Express Mail No. EV 369600460 US:						
Signature Kathu Mottel						
Typed or printed name Kathy Mettee	1			Date	September 26, 2006	

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

Application 10/025,581
Response to fice Action of July 26, 2006

Patent/Docket No. 26961.11 Customer No. 27683

SEP. 2 9 2006

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

*\$\$\$\$\$\$\$* 

ation of:

John Thompson

Serial No.: 10/025,581

Filed: December 18, 2001

For: SYSTEM AND METHOD FOR ROUTING,

SCHEDULING, AND MONITORING A §

WORKFORCE

Group Art Unit: 3623

Examiner: Krisciunas, Linda Mary

Confirmation No.: 7956

Mail Stop AF Commissioner of Patents P. O. Box 1450 Alexandria, VA 22313-1450

## AMENDMENT IN RESPONSE TO OFFICE ACTION MAILED JULY 26, 2006

## I. Introductory Comments

The present paper is being submitted in response to the Office Action mailed July 26, 2006.

No fees, including extension of time fees, are believed necessary for consideration of the present paper. However, if any fees are necessary, including extension of time fees, the extension of time is hereby requested, and the Commissioner is hereby authorized to charge any fees, including those for the extension of time, to Haynes and Boone, LLP's Deposit Account No. 08-1394.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.